## 

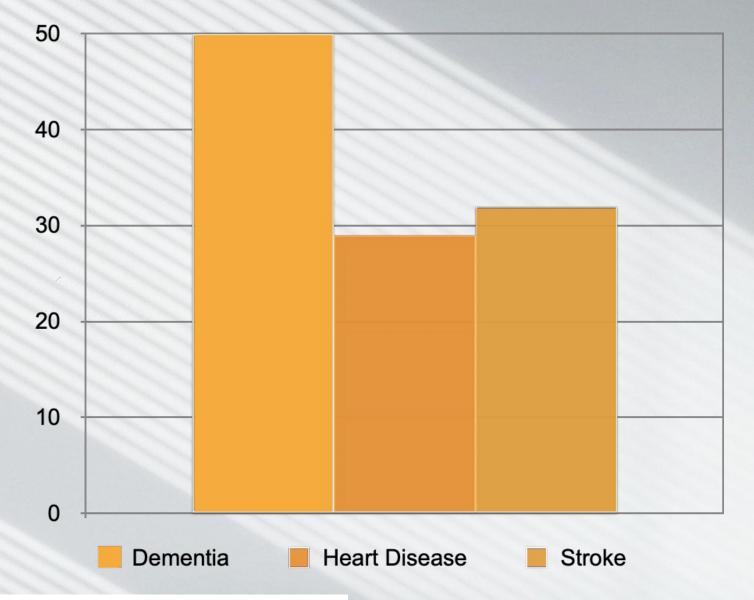
Community and sports, just a click away.



## 53 MILLION PEOPLE IN THE US ARE 65 OR OLDER 13 MILLION OF THOSE PEOPLE ARE SOCIALLY ISOLATED



## HEALTH RISKS ASSOCIATED WITH SOCIAL ISOLATION



## **ADA WALKER**





### **ABOUT**

Age: 65 years old

Location: Anaheim, California

Occupation: Retired Accountant

Family: Widowed, No Children, No immediate

family near by

Feeling: Lonely



## **MOTIVATIONS**

Ease of Use Variety of Activities **Tailored Experience** 



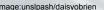


- Wants to join a social group that allows her to meet new people
- Wants to meet people who enjoy physical activity



## **FRUSTRATIONS**

- · Proficient at using social media platforms, but finds it informal and lacking personal connection
- · Likes to participate in group physical activities but finds options are very limited

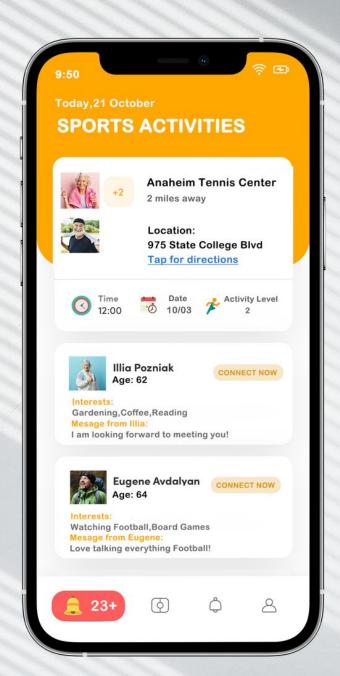


**MEET ADA** 

## HOW MIGHT WE INCREASE THE SOCIAL ENGAGEMENT OF ADULTS 65+ THROUGH SPORT AND TECHNOLOGY?

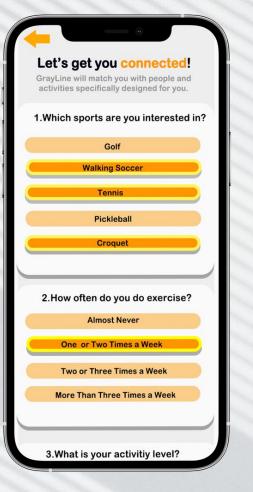
## **SOLUTION OVERVIEW**

Imagine match.com with sports, instead of dates.

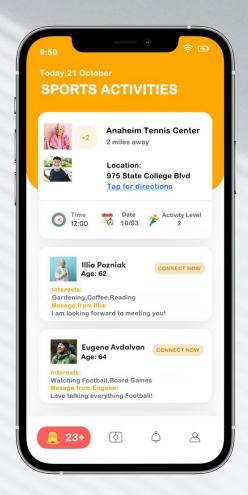




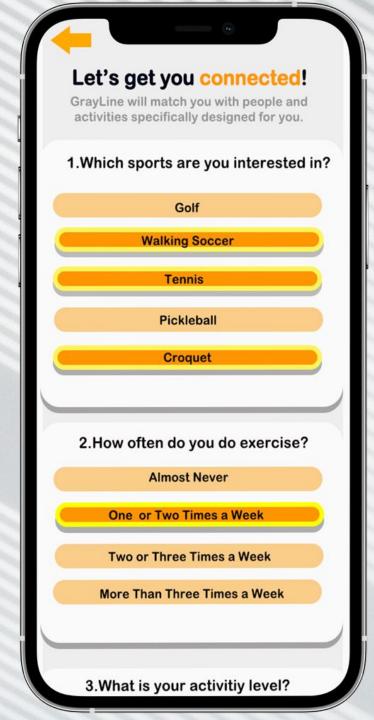




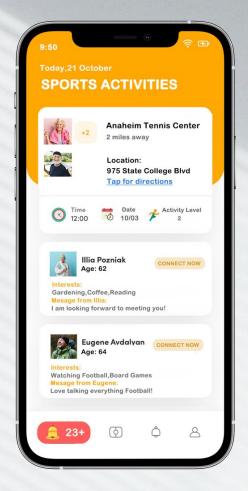




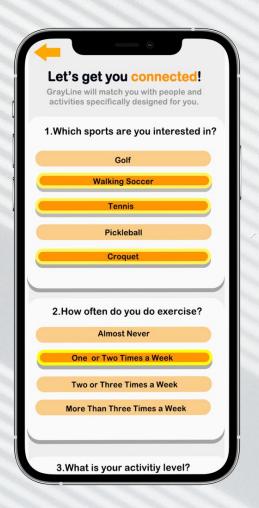




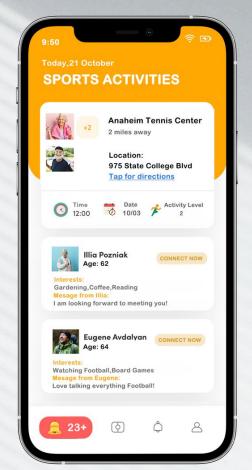




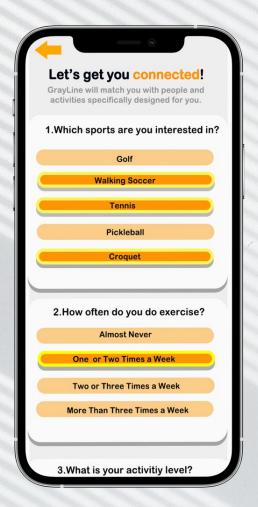




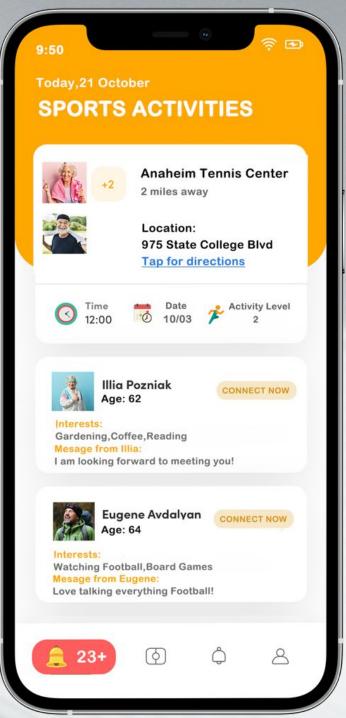












**ENJOY** YOUR **TENNIS** MATCH!

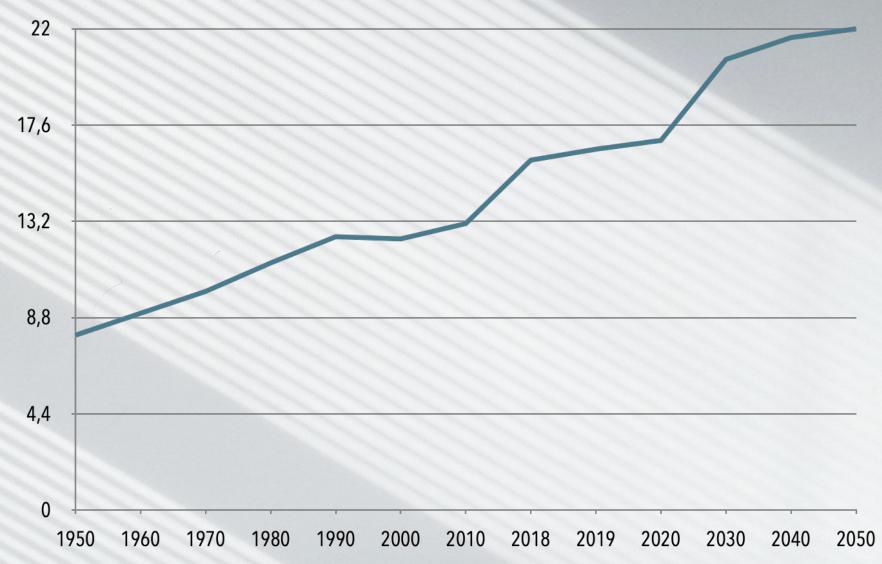


## WHY NOW?

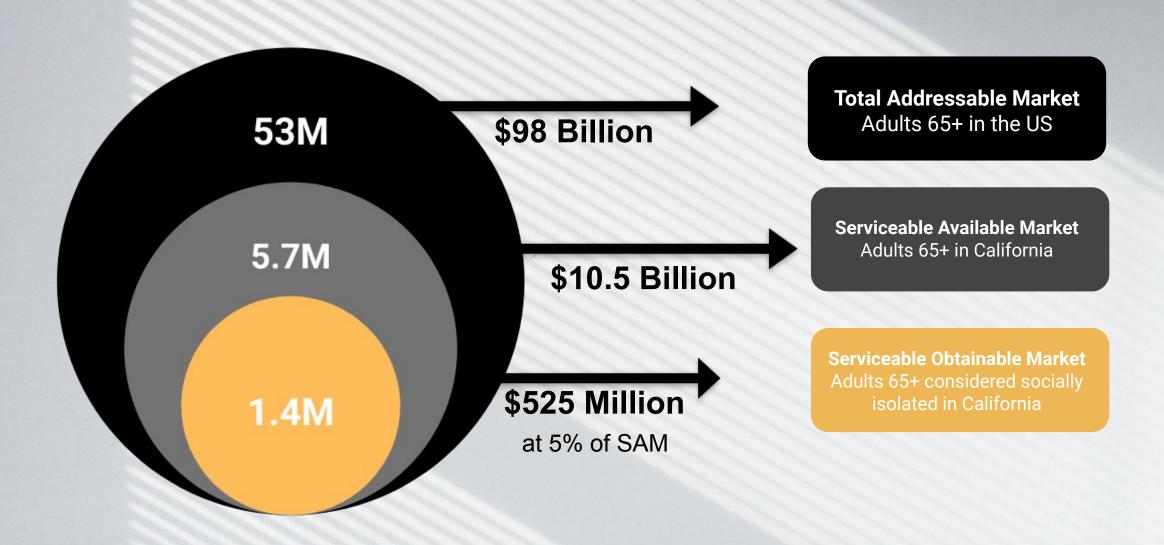


## TIMING

Population of 65+ in USA is expected to double by 2060



## **WHERE IS OUR MARKET? CALIFORNIA**



## **POSITIONING MAP**

International











Old Software









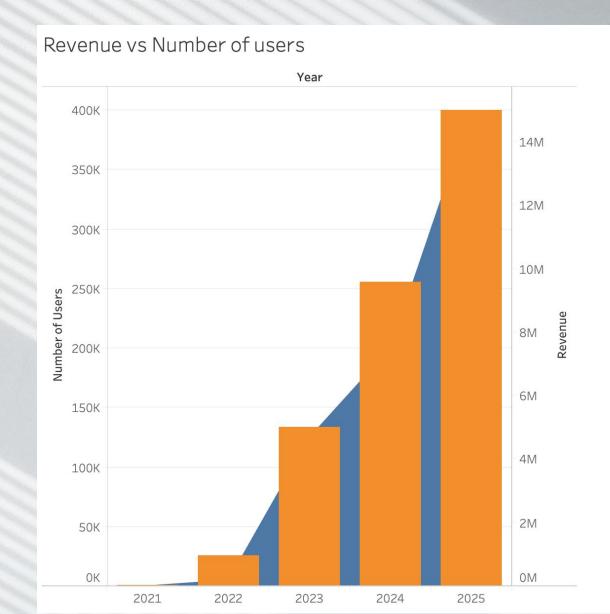
New Software

USA

## **REVENUE MODEL**

## **Revenue Streams:**

- 1 Subscription plans
- Revenue-Sharing with Sport Providers
- Third-party
  Advertising

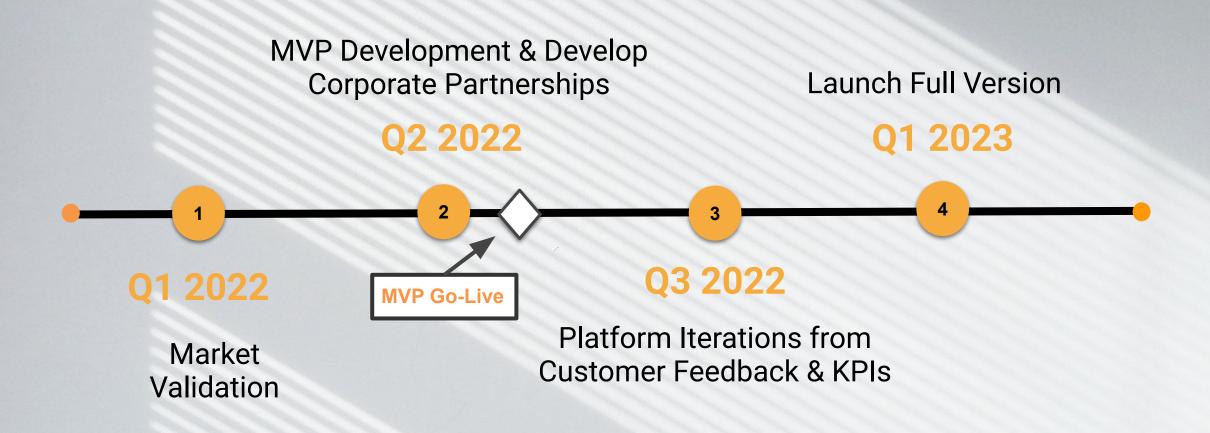


Legend

# of Users

Revenue

## **CALIFORNIA GO-TO MARKET STRATEGY**



# **GETTING STARTED BUILD**

## **Start-up Costs:**

Software development -

\$48,000

## **Operating Cost:**

Year 1 (platform development, AWS) - \$77,000

**GETTING STARTED** Goals: • 200 Users 15 Connections per User • 70% Customer Satisfaction Rating **MEASURE** 

## **GETTING STARTED**

BUILD

## **Findings & Projections:**

- 110% increase in user registration
- 10% increase in operating costs
- Year 2 ROI of 42%







**MEASURE** 

## //GRAYLINE

Community and sports, just a click away.

**OUR ASK** \$125,000

For start-up and first year operating costs



## QUESTIONS!

## **MGRAYLINE** Next Steps

## STEP1

## **Running concurrently**

MVP development

Market Validation

(1 month)

(3 months)

Work to establish client base This will be done by:

- · Direct mail, SEO marketing, PPC marketing
- Develop referral partnerships with doctors office's, mental health agencies and retirement communities.
- Advertising through social media, news, and blogs.
   Develop basic platform features. Team to manually preform manual matching based on entry survey. Manual signing up people with sport providers with no commission fees being collected.

## STEP 2

## **Running concurrently**

Continued development and iterations of MVP

**Continued Market Validation** 

Begin to develop exclusive partnerships with sport providers (6 months)

Measure what communication/marketing channels are preforming the best and focus effort there.

Begin development of Intelligent Retrieval System or the algorithm used to build packages based of predetermined rules and choices coming from entry survey. Work to reduce manual intervention.

Begin to establish exclusive partnerships that include commission agreements, preferred time and exclusive time slots with sport providers. Manual sign up with sport providers is still required.

## STEP 3

## **Running concurrently**

Continued development and iterations of MVP

Continued building of user base

Continued development of exclusive partnerships with sport providers by introducing API's

(3 months)

Continue to measure what communication/marketing channels are preforming the best and focus effort there.

Continual iterations of Intelligent Retrieval System algorithm

Continue to write contracts with sport providers for time slots, commission fess and exclusivity. Begin API development with GrayLine and its partners

## **ASSUMPTIONS**

## Macro-level

The key assumptions with respect to the impact of societal factors on our business model are:

- Social isolation trends among senior citizens will remain stable and will increase over the decade.
- Companies that provide recreational sports offerings will want to partner with us and will accept our commission-based fee for bringing customers to them.
- The COVID-19 pandemic will end and public health restrictions will be removed.

## **B2C Customers**

The key assumptions with respect to our B2C customers and our business model are:

- Customers will be able to and will want to use our automated, online platform as a mechanism for accessing recreational sports activities.
- Customers will want to overcome their social isolation and lack of physical activity through sport.
- Customers will be motivated by our rewards system, other platform features, and sports offering to opt in to use our platform over approaching individual providers themselves.

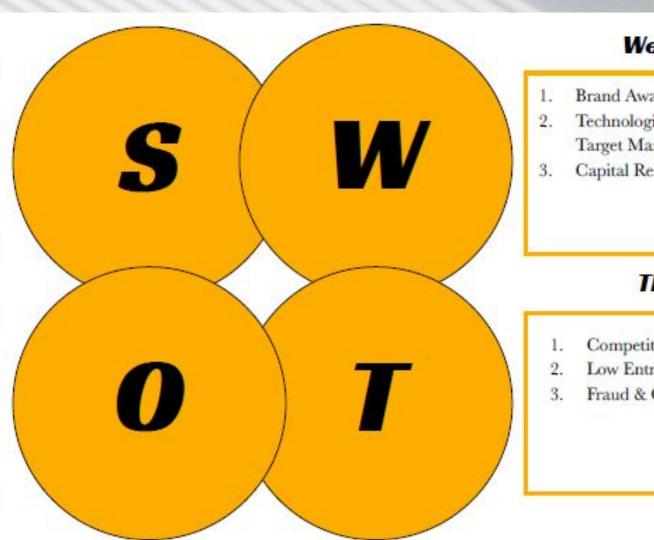
## **SWOT ANALYSIS**

## Strengths

- Social Network and Local Community Development
- Convenience
- Easy-to-use
- Operational Efficiency
- Scalability

## **Opportunities**

- Increasing Market Size
- Increasing Health Awareness
- Advancement in Technology



## Weaknesses

- Brand Awareness
- Technological Sophistication of Target Market
- Capital Resources

## Threats

- Competition
- Low Entry Barrier
- Fraud & Cybersecurity

## **MARKET VALIDATION**

## **FACEBOOK ADVERTISEMENTS**

Utilized as advertising channels as they are easily accessible to our target market.

## **EMAIL, SEO & PPC**

Utilized to reach its target audience and promote the platform's features, such as easy access to sports activity packages, chat function, opportunity to make connections, and a points-based rewards system.

## **REFERALS**

Print advertisements will be advertised at doctors' offices and health centres to encourage adults 65+ to engage in physical activity and connect with others in their community.

## REFERAL PROGRAM

Users who successfully refer our platform to a potential customer will receive a \$10 credit toward future bookings.

## **VALIDATION DATA POINTS**

**ASSUMPTIONS** 

**ASSUME** 

200 sign ups in a year with 110% yearly increase

70 subscribers in 1st year then 15% yearly increase

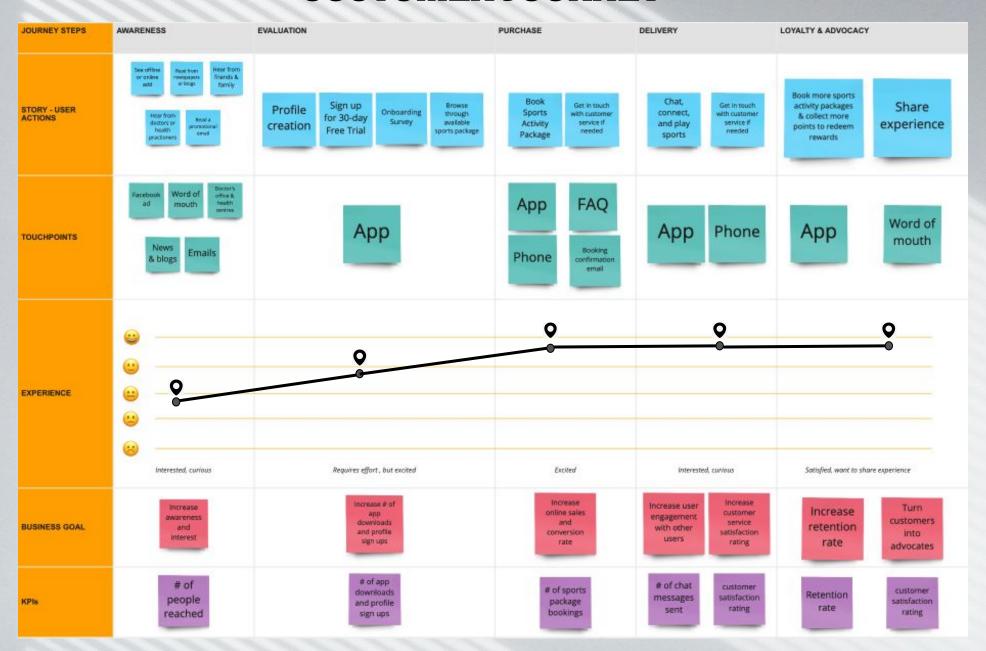
65+ 1.4 million population and just need 200 signups and 70 users in a year for projections to follow

1.4 million 65+ customer segments in California want to connect with one another and have mentally and physical wellbeing.

GreyLine Ad budgets are out of pocket expenses and will run campaigns with email marketing. SEO and PPC ads to reach MVP customer segment. This will run for the first 3 months while the MVP is being built to have potential users ready to invite on the application.

It costs an average of \$300 to reach 1000 customers (\$0.10 to \$10 per person) on multiple platforms, Facebook would be the most used as it has the most elderly users and costs \$10/1000 persons . As we are aiming for at-least 200 customers the price works great for our validation.

## **CUSTOMER JOURNEY**



## **BUSINESS MODEL CANVAS**

